



# IMPORTANT PHONE NUMBERS

Carriers & Consultants			
<b>NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY</b>			
	Customer Service for Administrative Issues • Claim Issues • Appeals	1-800-548-3724	<a href="https://nmpsia.com">https://nmpsia.com</a>
<b>NMPSIA ELIGIBILITY ADMINISTRATION OFFICE</b>			
	<b>Erisa Administrative Services, Inc.</b> Eligibility • Enrollment • Premium Billing • COBRA Administration	1-800-233-3164	<a href="https://nmpsiaonline.nmpsia.com/">https://nmpsiaonline.nmpsia.com/</a>
<b>MEDICAL</b>			
Carrier	Group Number	Customer Service	Website Address
 BlueCross BlueShield of New Mexico	N05501 – High N05502 – Low 213895 – EPO	1.888.966.7742	<a href="https://www.bcbsnm.com/nmpsia">https://www.bcbsnm.com/nmpsia</a>
Video Visits: mdlive.com! NMPSIA (or visit bcbsnm.com; log in as a member to locate the link)			
	3343552	1.800.244.6224	<a href="https://connections.cigna.com/newmexico/">https://connections.cigna.com/newmexico/</a>
Video Visits: visit myCigna.com for an appointment via MDLIVE			
	A0000035	1.888.275.7737	<a href="https://www.phs.org/health-plans/employer-plans/Pages/new-mexico-public-schools-insurance-authority.aspx">https://www.phs.org/health-plans/employer-plans/Pages/new-mexico-public-schools-insurance-authority.aspx</a>
Video Visits: visit phs.org and click on "Login to MyPres" to locate link			
<b>PRESCRIPTION DRUGS</b>			
	Rx BIN 04336	1.877.787.0652	<a href="https://www.caremark.com/">https://www.caremark.com/</a>
<b>DENTAL</b>			
	8564	1.877.395.9420	<a href="https://www.deltadentalnm.com/">https://www.deltadentalnm.com/</a>
	812022 (refer to ID card for subgroup #)	1.888.898.0370	<a href="https://www.unitedconcordia.com/home">https://www.unitedconcordia.com/home</a>
<b>VISION</b>			
	7129	1.800.999.5431	<a href="https://www.davisvision.com/member">https://www.davisvision.com/member</a>
<b>LIFE AND DISABILITY</b>			
	645549	1.888.609.9763 Ext. 0957	<a href="https://nmpsia.com/TheStandard.html">https://nmpsia.com/TheStandard.html</a>